

# 10 QUESTIONS

## you need to ask when you consider implementing Boarding School Software.

Automating your boarding school activities with a software product can deliver excellent benefits in efficiency, control and record keeping for you and your staff. Removing paperwork alone can save you many work hours each month in paper sorting and filing.

What are the important questions for you to answer when considering Boarding School Software for your school? What focal points help you to identify the product that can provide the greatest benefit for your school?

Here are ten questions you should ask any supplier to help you get the most capable and flexible system.

## 1 What is data security like ?

This is your first question because it's the most important. Securely handling and storing the private data of students and parents at your school should be a mandatory requirement for any system.

As a starting point you require a system that stores and handles data to meet the Federal and State Personal Data Privacy laws of your region.

In addition, you should also be mindful of data residency, that's **where** your data is stored. Your school should determine if you are willing to have private data of students, parents and staff stored overseas where data storage providers may not be subject to your country's privacy regulations?

**REACH** is able to guarantee that our data is stored domestically. We can prevent the personal information of your students, staff, parents and hosts residing in locations outside of your own country.



## Where will your system be hosted ?

## 2

For some schools there may also be internal school policies that regulate and limit the storage of student's personal data to on-campus, school managed servers only.

**REACH** offers schools the option of Cloud hosting or self-hosted environments. If your IT Department or school has on-campus data storage requirements then a Cloud based system will not be suitable for your school.

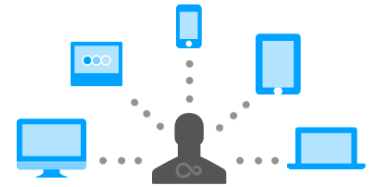


# 3

## Can the system be used on multiple devices and platforms?

The world is mobile and so are your staff, students and parents. The ideal system will match with your mobility requirements. Gone are the days where your software needs you to be sitting at a desk to operate it.

**REACH** provides users with multi device operation (PC, tablet, smartphone) and multi-platform functionality (iOS, Android, Windows, Blackberry, etc).



Be mindful that your largest user population will be your parent community and they use a wide range of device platforms. Without their engagement then any system will be compromised. So look for systems that provide broad coverage across all operating platforms so you can accommodate the broadest possible population of users.

# 4

## Can the system provide single sign-on with your school systems?

Do your users need yet another username and password to remember?

**REACH** is able to integrate with your existing school protocols and provide a single-sign-on capability. This means your staff, parents and boarders can use their existing school login/password details. This simplifies the management of your system for both users and administrators.



The most common help request for practically all software with large user populations is for username and passwords. Keeping them aligned with your school sign-on details will ensure that parent and boarder user help requests are reduced to a minimum.

# 5

## Can the system integrate with your existing school database ?

Running separate databases for your Boarding School Software and your main school database can be inefficient and problematic. Which database do you keep accurate ? Which database do you operate as the primary "source of truth" for your school ?



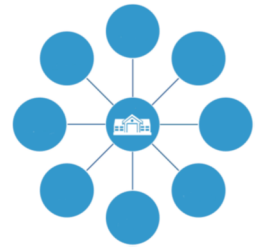
**REACH** has open API connections. This allows it to link directly to any main school database systems for direct access to data feeds of important information for your students, parents and staff. This way only one contact database needs to be maintained, making it easier and more efficient to ensure the accuracy and efficiency of your record keeping.



## 6 Can the system help you to manage all of your activities?

If you are going to invest in a tool to provide you with efficiency and control benefits it makes sense that it covers as many aspects of your daily operations as possible.

**REACH** provides 10 powerful modules that help you consolidate your boarding activities into one single system. Running separate systems for different boarding functions can fracture your record keeping procedures and create additional work for you to maintain data and reports from multiple recording systems.



## 7 Can the system provide you with quality reports ?

Reducing your paperwork and gaining operational efficiency is only one of the benefits of automation. The other great benefit of automating your business processes is data capture. The pay-off from data capture is an ability to recover data rapidly to produce quality reports.

**REACH** provides a flexible reporting module which allows you to tap into the vast collection of data that is generated from your daily transactions. It enables you to produce a wide range of reports which can provide you with tremendous insight into your boarding house and play a vital role in your management and continuous improvement programs.



## 8 Does the system allow you to work on more than one task at a time ?

Let's face it, your work day is about juggling multiple tasks at any point in time so it is sensible that any new system can do the same.

**REACH** allows you to work on multiple tasks simultaneously rather than have to work on only one task at a time. Multi-tasking is where REACH can multiply your efficiency gains and significantly improve the capability of your boarding school system.

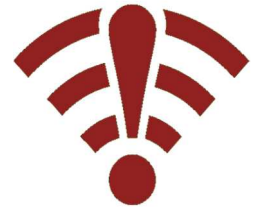


# 9

## Does the system allow you to work off-line ?

What happens in times when you cannot connect ? Even when you are on -campus there will be times when your school's systems are unavailable, wifi access is limited or unavailable. Or perhaps you are taking a student group on an excursion to a remote location.

**REACH** gives you the ability to complete transactions off-line. You can do what you need on REACH when you cannot connect and your device will automatically sync with the database when you are able to reconnect again.



# 10

## Can you customize the system to suit your campus ?

Every campus is different so it is important for you to be able to customize and configure the settings and workflows to suit your campus.

**REACH** provides you with the flexibility to configure your system to fit in with your campus. You can set your own protocols and processes to suit your campus workflows. This makes implementation easier and ensures that there is minimal disruption for your staff, student and parent communities.



REACH is the ultimate management tool that can seamlessly integrate with your existing school systems. It provides a secure, efficient and accurate transactional record keeping system with rapid and flexible data recovery for reporting purposes.

Implementing REACH Boarding School Software can provide significant benefits for the management of risk and improving efficiency in your boarding school.

